



# Data.com Connect Release Notes

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*Summer '15 | May 2015*

Data.com Connect gives you direct access to all levels of business contacts. You and millions of other community members contribute contact information to earn points, and to earn a rating that reflects the quality of your contributions. Use your points or a credit card to get contacts that other community members contribute, to quickly grow your business network.

In this release of Connect we've added features you've asked for and enhanced existing ones.

Read all about it!

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# What's New in This Release

## What's new

## Learn about it

### Merge companies

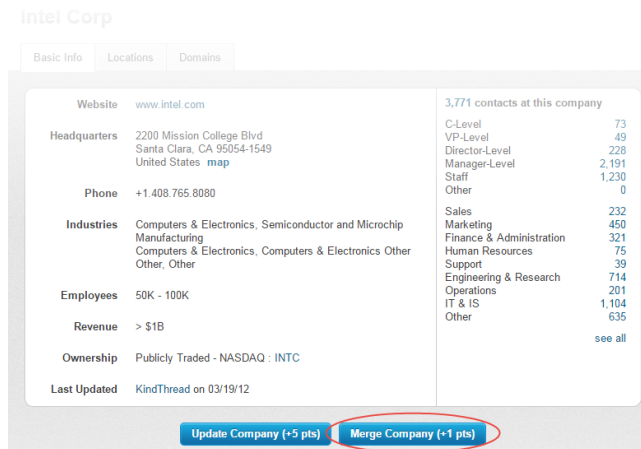
Now members can merge one company into another. All the company's contacts are moved to the company that it's merged with.

You might need to merge companies if, for example, one company acquires another. Or perhaps a subsidiary company was incorrectly created as an independent company and you need to merge it with its parent. You're awarded 1 point when you merge companies. If you search for a company that's been merged, you see the company it was merged with. For more details about company contributions see "[Data.com Connect Company Contribution Guidelines](#)."

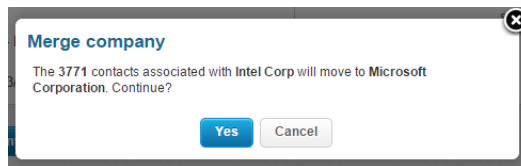
Connect sends all company merges to our data quality team for review.

**Note:** Connect anticipates initial high volumes of merge company requests. It may take up to 2 weeks to process your requests.

**Merge Company** is available on the company Basic Info page.



Click **Merge Company** and type the target company name. Connect tells you the number of contacts that will be affected by the merge, and asks you to confirm the action.



### Move domains

Maintaining accurate domains in Connect is important for finding companies and for mapping contacts to companies. We've extended Connect domain management, so all members can now move a domain from one company to another.

You might need to move a domain if, for example, it was added incorrectly to a company. Or you might need to move a domain if a company acquires a domain from another company.

When you move a domain, all its associated contacts move to the new domain. You're awarded 1 point for moving a domain.

**What's new**

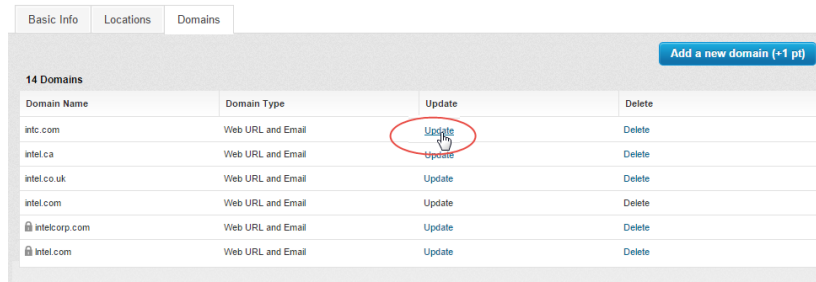
**Learn about it**

Domain moves are sent to our data quality team for review in these cases:

- If the domain is associated with a large number of contacts.

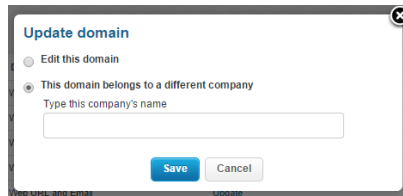
On the company's Domains tab, click **Update** on the domain to move.

**Intel Corp**



Domain Name	Domain Type	Update	Delete
intc.com	Web URL and Email	Update	Delete
intel.ca	Web URL and Email	Update	Delete
intel.co.uk	Web URL and Email	Update	Delete
intel.com	Web URL and Email	Update	Delete
intelcorp.com	Web URL and Email	Update	Delete
intel.com	Web URL and Email	Update	Delete

In the **Update domain** dialog, select **This domain belongs to a different company** and type the name of the company who owns the domain.



**Update domain**

Edit this domain

This domain belongs to a different company

Type this company's name

Connect tells you the number of contacts that will move to the new domain, and asks you to confirm the action.

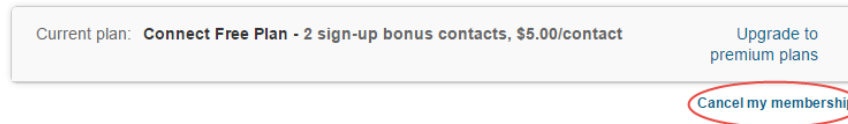
**Cancel account**

Members can now cancel their own accounts without having to request cancellation from Support. Account cancellation on the **My Settings** page, is accessible from My Account | Account Settings.

**My Settings**

[Help](#)

Plan Details



Current plan: **Connect Free Plan** - 2 sign-up bonus contacts, \$5.00/contact

[Upgrade to premium plans](#)

[Cancel my membership](#)

If you click **Cancel my membership**, Connect asks you to confirm your cancellation request.

If you cancel your membership you'll lose any points in your account, you won't be able to access Connect data, and you'll no longer be able to log in or rejoin with the email address associated with the account. You don't get a refund if you cancel a paid membership.

Confirming the cancellation logs you out of Connect immediately and sends you an account-cancellation email.

## What's Changed in This Release

What's changed	Learn about it
Enhanced direct-dial detection	<p data-bbox="406 567 1529 640">We've added new validation checks to improve the accuracy of identifying direct-dial phone numbers.</p> <ul data-bbox="406 640 1529 900" style="list-style-type: none"><li data-bbox="406 640 1529 714">• If the number starts with a known toll-free number such as 800 or 888 and does not include an extension, it's not a direct-dial number</li><li data-bbox="406 714 1529 787">• If a number matches any location's number from that company, it's not a direct-dial number.</li><li data-bbox="406 787 1529 900">• If a number you enter as a direct-dial doesn't pass the validation checks, the number remains on the business card. The number doesn't have the direct-dial icon next to it, and isn't returned with search results for direct-dial numbers.</li></ul>



## Problems Resolved in This Release

- Some previously purchased contacts were missing for some members. This was a production issue that we have corrected.
- The Data.com address has been corrected for emails that we send to members.
- A contact's version is now tracked and properly reverted.
- In some cases, Connect members did not receive the appropriate penalty notices. Penalty notices are now properly assigned.
- Company website update is now working correctly.
- Company address updates were not accepted and the company's phone number was deleted. You can now update a company address without impacting the phone number.
- White list ability is limited to admins with the data ops role.
- Updated tracking for emails inadvertently marked as bad was improved.
- Bad link in message for delayed point awards was updated.



## Supported Browsers

We recommend that you use the latest version of your favorite browser for the best Data.com Connect experience.

Connect supports these browsers:

- Google Chrome™ 37, 38, and 39
- Mozilla Firefox® 32, 33, and 34
- Internet Explorer® 8, 9, 10, and 11
- Apple Safari® 6.0 and 7.0

**Note:** JavaScript, cookies, and Secure Sockets Layer (SSL) must be enabled on all browsers. Disabling any of these features or using older non-compatible browsers might result in difficulty using Data.com Connect.